COVID-19 ROUND 4 RESEARCH:
IMPACT TO SUPPLY CHAIN:

A fourth round survey was conducted by Institute for Supply Management® between Dec. 22, 2020 – Jan. 11, 2021. This survey included over 770 respondents and focused on the impact of the global COVID-19 pandemic.

Overall Sentiment

- 66% say they feel better about the next 12 months
- Revenue budgets are expected to increase 7.8%
- CAPEX budgets are expected to increase 4%

TOP 3 CONCERNS

Risks to Suppliers

- 30% concerned about increased risk to Tier-1 suppliers
- 28% concerned about increased risk to Tier-2 suppliers
- 28% concerned about Tier-2 and below suppliers closing
- 24% concerned about Tier-1 suppliers closing

Shipment / Supply Delays

- 56% concerned about delays in shipment/supply
- US lead times are 77% above normal (23% improvement over Round 2)
- China lead times are 102% above normal (20% improvement over Round 2)
- Europe lead times are 93% above normal (8% improvement over Round 2)

Workforce

- 31% concerned about managing remote work
- 21% concerned about the need to invest in remote work infrastructure
- US labor rate to increase 5.8%
- China labor rate to increase 4.5%

What’s Next?

For more resources and to download the COVID-19 Round 4 white paper, visit ismworld.org/covid-19